

### IEHP BOARD MEMBERS

**Curt Hagman, Chair**

San Bernardino County  
Elected Representative

**Karen Spiegel, Vice-Chair**

Riverside County  
Elected Representative

**Yxstian Gutierrez**

Riverside County  
Elected Representative

**Daniel P. Anderson**

Riverside County  
Public Member

**Jesse Armendarez**

San Bernardino County  
Elected Representative

**Andrew Williams**

Joint County  
Public Member

### IEHP EXECUTIVE OFFICERS

**Jarrod McNaughton, MBA, FACHE**

Chief Executive Officer

**Vinil Devabhaktuni, MBA**

Chief Information and Digital Officer

**Genia Fick, MA**

Chief Quality Officer

**Edward Juhn, MD, MBA, MPH**

Chief Medical Officer

**Sylvia Lozano, MHA, FACHE**

Chief Transformation Officer

**Michelle Rai, MS**

Chief Communications and  
Marketing Officer

**Supriya Sood, MBA**

Chief People Officer

**Susie White, MBA**

Chief Operating Officer

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Connect with IEHP

With a mission to heal and inspire the human spirit, Inland Empire Health Plan (IEHP) is one of the top five largest Medicaid health plans and the largest not-for-profit Medicare-Medicaid public health plan. In its 30th year, IEHP supports 1.5 million Riverside and San Bernardino County residents enrolled in Medicaid, IEHP DualChoice (those with both Medi-Cal and Medicare) and Covered California. Today, IEHP has a robust network of quality doctors throughout our two counties and nearly 3,800 team members who are fully committed to the vision: We will not rest until our communities enjoy optimal care and vibrant health.

### MISSION

We heal and inspire the human spirit.

### VISION

We will not rest until our communities enjoy optimal care and vibrant health.

### VALUES

We do the right thing by:

- Placing our members at the center of our universe.
- Unleashing our creativity and courage to improve health and well-being.
- Bringing focus and accountability to our work.
- Never wavering in our commitment to our members, providers, partners and each other.

### PROGRAM MEMBERSHIP

Medi-Cal	1,389,761
IEHP DualChoice Medicare-Medicade Pan	38,538
IEHP Covered	41,955
<b>Total</b>	<b>1,470,254</b>

### PROVIDER NETWORK

PCP	1,458
Specialists	2,738
Pharmacies	907
Vision Providers	349
Hospitals	36
<b>Total</b>	<b>5,533</b>

### MANAGED CARE ENROLLMENT OVERVIEW

IEHP is one of the top five largest Medicaid health plans and the largest not-for-profit Medicare-Medicaid public plan in the country. It is the largest Local Initiative plan in the Inland Empire region, serving more than 90% of the Medi-Cal managed care market compared to its commercial counterpart, Molina Healthcare.

### ACCREDITATION AND ACHIEVEMENTS

#### CCA NCQA Health Equity Accreditation

IEHP achieved Health Equity Accreditation status from the National Committee for Quality Assurance (NCQA) for Covered California (CCA). This accreditation focuses on building an internal culture that supports the organization's external health equity work and identifies opportunities to reduce health inequities and improve care. IEHP received 100% passing scores for all assessed accreditation standards.

#### Provider Experience Survey

IEHP landed in the 99th percentile national ranking for provider satisfaction. IEHP ranked above the 95th percentile in every category from pharmacy to provider relations to call center. Most notably, 96.9% of providers shared they would recommend IEHP to other physician practices.

#### Great Place To Work® Certification™

IEHP was certified as a Great Place To Work® for a FIFTH year in a row! Great Place To Work® certification recognizes employers who create an outstanding employee experience based on various criteria. This designation was made possible thanks to our positive response rate to April's team member engagement survey.